

We give where we live



TELUS in Toronto

TELUS (TSX: T, T.A; NYSE: TU) is a leading national telecommunications company in Canada, with \$9.7 billion of annual revenue and 11.8 million customer connections including 6.3 million wireless subscribers, 4.1 million wireline network access lines, 1.2 million Internet subscribers and more than 100,000 TELUS TV customers. Led since 2000 by President and CEO, Darren Entwistle, TELUS provides a wide range of communications products and services including data, Internet protocol (IP), voice, entertainment and video. In support of our philosophy to give where we live, TELUS, our team members and retirees have contributed \$137 million to charitable and not-for-profit organizations and volunteered more than 2.6 million hours of service to local communities since 2000. Nine TELUS Community Boards across Canada lead our local philanthropic initiatives. For more information about TELUS, please visit telus.com.¹

- 6,100 employees in Toronto which creates an annual total compensation in excess of \$447 million.
- Cumulative operating and capital investment in Ontario is more than \$12.9 billion.

TELUS the employer, taxpayer and investor

- TELUS employs more than 6,100 highly skilled workers in Toronto and has an annual total compensation in excess of \$447 million.
- TELUS has a strong executive leadership presence in Toronto with 50 members of the TELUS senior leadership team calling the city home, including executive vice-presidents Joe Natale (Consumer Solutions), and Eros Spadotto (Technology Strategy).
- Employees earn an average hourly wage of \$31.74, with an average annual total compensation of approximately \$72,000.
- TELUS paid more than \$784,000 in property taxes to the City of Toronto in 2008.
- As part of our more than \$12.9 billion cumulative operating and capital investment in Ontario since 2000, TELUS has made significant investments in our wireless high-speed network, high-speed Internet service and other voice and data network infrastructure.
- TELUS announced on October 10, 2008 that it will build a next generation wireless network using the most advanced mobile broadband technology. This new network will be a full national launch in early 2010.

TELUS supports the environment

- In 2001, TELUS launched the Paperless Office initiative, e.Bill and other paper saving initiatives. Together, these initiatives have reduced paper consumption from 117 million sheets used by over 27,000 team members to 64 million sheets used by over 30,000 team members in 2008.
- In 2008, TELUS programs provided sponsorship for the planting of 170,162 trees through our partnership with Tree Canada.
- In 2008, TELUS recycled, refurbished, or repurposed 599 metric tonnes of e-waste (telecommunications equipment, IT equipment and electronics).

We give where we live

- Since 2005, TELUS has established nine community boards in Atlantic Canada, Rimouski, Montreal, Ottawa, Toronto, Calgary, Edmonton, Vancouver and Victoria engaging key community leaders to oversee the donation of more than \$16 million to 1,205 local grassroots charities across Canada. For more information, or to apply for funding, please visit telus.com/community.
- In 2008, the TELUS Toronto Community Board donated over \$850,000 to local initiatives, such as the Abilities Art Festival, the YMCA Youth Zone and the World Vision Canada/Toronto City Mission B.
- TELUS is an active supporter of the Royal Conservatory of Music, the Ontario Science Centre and the TELUS Performance Learning Centre.
- TELUS team members and alumni contributed more than 22,100 hours of community service to charitable organizations in Toronto in 2008.
- In 2008, TELUS and its team members contributed more than \$700,000 to organizations in Toronto through the TELUS charitable giving program and \$53,000 through TELUS dollars for doers, our volunteer rewards program.
- In 2008, TELUS Day of Service had more than 1,786 team members and retirees donate time to worthwhile programs in the greater Toronto area.

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