

We give where we live



TELUS in the Lower Mainland

TELUS (TSX: T, T.A; NYSE: TU) is a leading national telecommunications company in Canada, with \$9.7 billion of annual revenue and 11.8 million customer connections including 6.3 million wireless subscribers, 4.1 million wireline network access lines, 1.2 million Internet subscribers and more than 100,000 TELUS TV customers. Led since 2000 by President and CEO, Darren Entwistle, TELUS provides a wide range of communications products and services including data, Internet protocol (IP), voice, entertainment and video. In support of our philosophy to give where we live, TELUS, our team members and retirees have contributed \$137 million to charitable and not-for-profit organizations and volunteered more than 2.6 million hours of service to local communities since 2000. Nine TELUS Community Boards across Canada lead our local philanthropic initiatives. For more information about TELUS, please visit telus.com.¹

- 7,750 employees in the Lower Mainland which generates an annual total compensation in excess of \$531 million.
- Cumulative operating and capital investment in British Columbia exceeds \$19 billion.

TELUS the employer, taxpayer and investor

- TELUS is one of the largest private sector employers in the Lower Mainland and employs 7,750 highly skilled workers with an annual total compensation in excess of \$531 million.
- TELUS is headquartered in Vancouver and we have a strong executive leadership presence in the lower mainland region with 35 members of the TELUS senior leadership team calling the region home. This includes Darren Entwistle (President and Chief Executive Officer) as well as executive vice-presidents Robert McFarlane (Chief Financial Officer), Kevin Salvadori (Business Transformation and Chief Information Officer) and Josh Blair (Human Resources).
- Employees in the Lower Mainland earn an average hourly wage of \$30.98, with an average annual total compensation of more than \$68,000.
- In 2008, TELUS paid more than \$24 million in property and business taxes in the lower mainland region.
- As part of our more than \$19 billion cumulative operating and capital investment in British Columbia since 2000, TELUS has made significant investments in our wireless high-speed network, high-speed Internet service and other voice and data network infrastructure.
- TELUS announced on October 10, 2008 that it will build a next generation wireless network using the most advanced mobile broadband technology. This new network will be a full national launch in early 2010.

TELUS supports the environment

- In 2001, TELUS launched the Paperless Office initiative, e.Bill and other paper saving initiatives. Together, these initiatives have reduced paper consumption from 117 million sheets used by over 27,000 team members to 64 million sheets used by over 30,000 team members in 2008.
- In 2008, TELUS programs provided sponsorship for the planting of 170,162 trees through our partnership with Tree Canada.
- In 2008, TELUS recycled, refurbished, or repurposed 599 metric tonnes of e-waste (telecommunications equipment, IT equipment and electronics).

We give where we live

- Since 2005, TELUS has established nine community boards in Victoria, Vancouver, Edmonton, Calgary, Toronto, Ottawa, Montreal, Rimouski and Atlantic Canada engaging key community leaders to oversee the donation of more than \$16 million to 1,205 local grassroots charities across Canada. For more information, or to apply for funding, please visit telus.com/community.
- In 2008, the TELUS Vancouver Community Board funded initiatives totaling \$850,000 including supporting Pacific Ballet British Columbia, Vancouver Symphony Orchestra, Vancouver Art Gallery Association and Bard on the Beach Theatre Society.
- TELUS is helping to make a difference by supporting the B.C. Children's Hospital, TELUS World of Science Vancouver and the Vancouver Canucks.
- TELUS team members and alumni contributed more than 251,000 hours of community service to charitable organizations in British Columbia in 2008.
- In 2008 TELUS and its team members contributed more than \$1.6 million to organizations in the Lower Mainland through the TELUS charitable giving program and \$237,400 through TELUS dollars for doers, our volunteer rewards program.
- TELUS Community Ambassadors have three clubs in the Lower Mainland and have participated in projects such as Kits for Kids, Comfort Bears, Christmas Stockings and TELUS heart pillows.
- In 2008, TELUS Day of Service had more than 1,945 team members donate time to worthwhile programs in the Greater Vancouver area.

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