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### Janet Yale – Welcome remarks

Good morning TELUS shareholders, team members and distinguished guests ... It is my pleasure to welcome you to the 2009 TELUS annual general meeting.

Mesdames\_et messieurs, distingués\_ invités, bonjour.  
C'est avec grand plaisir que je vous souhaite la bienvenue.

Je suis fière de vous\_ accueillir ici\_même, à Ottawa, pour cette assemblée générale annuelle deux mille neuf de TELUS, la cent dix-huitième de notre histoire.

In less than a decade, TELUS has established a strong presence in the nation's capital.

Today, TELUS' Ottawa team members help shape federal policy, are leaders in the community and are helping TELUS successfully deliver on our national growth strategy.

TELUS' commitment to Ottawa is demonstrated by TELUS House Ottawa - the new environmentally friendly home for our team members in Ottawa.

TELUS House sends an unmistakable message to decision-makers, customers and government officials alike - we're here, and we're here to stay in a very future friendly way.

A few years ago, we made public sector business a top priority. Today, thanks to the hard work of our team members, we have:

- Been selected and become the wireless supplier of choice to the Government of Canada;
- Won and implemented prestigious contracts with Service Canada, Environment Canada, Agriculture and Agrifood Canada, and the Department of National Defence; and
- Been chosen the wireless supplier by the City of Ottawa.

Ces formidables réussites se traduisent souvent en de nouveaux débouchés futurs.

Ottawa is also a key part of our focus on healthcare - another area of strategic importance for TELUS.

Through signature relationships, such as the Royal Ottawa Health Care Group and The Ottawa Hospital, we are expanding TELUS' leadership in the pivotal healthcare sector.

At TELUS, we know it is good business to be a good citizen. And, in Ottawa, we have more than met that test.

Chez TELUS, nous savons que c'est l'entreprise citoyenne qui réussit en affaires. À Ottawa, nous avons été à la hauteur.



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Just yesterday, TELUS, in partnership with Kids Health Link Foundation and the Children's Hospital of Eastern Ontario, launched Upopolis in English and French. This secure and innovative social network, which is powered by TELUS, connects young patients with their family, friends and school.

Upopolis provides children in hospital with access to e-mail, kid-friendly medical information, blogs and links to games. TELUS made this contribution through our TELUS Ottawa Community Board. We are very proud to be part of bringing Upopolis to children in our community.

We are also pleased to be key supporters of both the National Arts Centre Gala and the Great Canadian Theatre Company.

For the past eight years, TELUS has been a primary sponsor of the NAC Gala in support of the National Youth and Education Trust, which helps create our next generation of performing artists.

Stanley Leong, a 13-year-old cellist, and his brother Kerson, an 11-year-old violinist, have both benefited from the National Youth and Education Trust.

You heard their beautiful music on your way in this morning ... please give them a round of applause.

Je suis fière de faire parti de l'équipe TELUS d'Ottawa.

Je suis à la foi impressionné et inspiré par le niveau élevé de notre engagement envers nos clients, notre entreprise et notre équipe.

In summary, I am proud of the great strides TELUS has made in this city and look forward to building on our strength for years to come.

J'invite maintenant monsieur Brian Canfield, président du Conseil de TELUS, à se joindre à nous pour présider l'assemblée générale annuelle.

Ladies and gentlemen, I now turn you to Brian Canfield, chair of the TELUS Board and of today's meeting.

Merci.