

growing together



Dear fellow investor

In 2006, we experienced a year of exciting growth and opportunity for TELUS. Due to a solid financial and business foundation, increasing benefits of integration and innovative service offerings, we are growing together...for our investors, customers, team members and the communities we serve.

Successfully progressing our national growth strategy

Through the dedicated commitment of the TELUS team and a keen focus on our core business, we continued to advance successfully our national growth strategy in 2006, resulting in leading financial performance amongst our global telecommunications peers.

Indicative of our success, in emerging as a national company, is the growth of the TELUS team in Ontario and Quebec since 2000. Our team has grown from approximately 300 to almost 10,000 members.

TELUS' winning strategy, superior asset mix, operational excellence and strong growth profile have remained intact for the past six years and we intend to continue delivering leading performance in the years ahead.

Delivering sustained growth for investors

TELUS' consistent strategy, coupled with our execution to plan, has enabled your company to again generate strong earnings growth in 2006.

During the past four years, TELUS produced top-quartile results amongst our incumbent global telecom peers in growth of revenue, operating earnings and earnings per share (EPS). This has led to TELUS' share price outperforming incumbent telecommunications companies worldwide over this four-year period.

In 2006, revenue and operating earnings (EBITDA) were up seven and nine per cent, respectively. Net income increased by \$422 million to \$1.1 billion or \$3.27 on an EPS basis. Free cash flow also increased by nine per cent to \$1.6 billion.

We are continuing to return capital to investors based on our commitment to balance the interests of debt holders and shareholders. TELUS instituted a 36 per cent increase in our dividend – a third consecutive sizeable increase – to a new all-time high of \$1.50 on an annualized basis. We are also continuing our share repurchase programs as part of an ongoing effort to reduce our share base and increase the value of the remaining shares. Since December 2004, a total of 39.4 million shares have been repurchased for \$1.77 billion.

Darren Entwistle, member of the TELUS team, is shown here with Shaniece and Gerald Angus, two teens from HEROS, the Hockey Education Reaching Out Society that teaches self-esteem and life skills through the game of hockey. By supporting programs like HEROS, TELUS is helping to make the future friendly for Canada's youth.

Building on our strategic imperatives

Since 2000, six strategic imperatives have been guiding our winning strategy and performance. The following discussion covers our key accomplishments and plans going forward.

Focusing on data and wireless

The execution of TELUS' national growth strategy has resulted in a distinct shift in our revenue streams from our mature voice businesses toward our higher-growth wireless and data businesses. Notably, wireless and data revenues have grown from \$1.6 billion to \$5.5 billion today. These services now represent 63 per cent of overall TELUS revenue, compared to just 28 per cent six years ago.

In 2006, wireless revenue and EBITDA advanced 17 and 21 per cent, respectively. This was due to 12 per cent subscriber growth, as we attracted 535,000 wireless customers, our second highest number of net additions since 2000, and higher average revenue per customer. The wireless data component of this average revenue increased by 89 per cent. We now serve 5.1 million wireless subscribers from coast to coast and expect to surpass 5.6 million by the end of 2007.



growing together

63%

of total revenue comes from wireless and data

The wireline side of the business was largely resilient to the competitive dynamics typical of the industry due to our seven per cent growth in data revenue. TELUS' fastest-growing customer base is high-speed Internet subscribers, which increased by 154,000, or 20 per cent, to more than 900,000 in 2006. We expect to surpass one million customers in 2007.

The outlook for Canadian wireless industry growth remains bright with wireless penetration expected to increase from 56 per cent today to approximately 70 per cent in 2009. The potential for robust growth remains with approximately five million net new subscribers expected over the next three years. Owing to an industry-leading churn rate of 1.33 per cent, TELUS is positioned to win a fair portion of this expanding business through excellence in customer loyalty programs and innovative wireless solutions.

We significantly expanded our wireless high-speed (EVDO) network in 2006. EVDO provides consumer and business clients mobile access to the Internet, e-mail and other data at speeds similar to basic broadband Internet access. TELUS now provides wireless high-speed service to approximately 50 regions across Canada, covering two-thirds of the population, and roaming to 230 U.S. cities.

TELUS is positioned favourably for the implementation of Canadian wireless number portability in the spring of 2007, which will enable clients to maintain their phone numbers if they switch providers. This represents a challenge for TELUS, but also a meaningful opportunity in Central Canada where we have relatively low business market share.

Partnering, acquiring and divesting

Leveraging TELUS' wireless high-speed network platform, in the second quarter of 2007, we will launch our exclusive partnership with Amp'd Mobile. This will enable Canadian subscribers to access personalized content on their mobile handsets including 3D gaming, live sports and concert video streaming, and other unique features. TELUS will manage sales and distribution, billing, client support, network operations and pricing on behalf of the partnership.

We further strengthened our information technology (IT) capabilities in April by acquiring Assurent Secure Technologies, a world-leading Canadian IT security services and research company. Online security threats are increasing for businesses and TELUS is leveraging Assurent's reputation and expertise to provide solutions that help customers protect their assets, identities and information.

Providing integrated solutions

Robust competition from cable-TV companies, voice over IP providers and multiple wireless brands pushes us to perform. We continue improving customer service, developing innovative new solutions and implementing operational efficiencies.

TELUS is continuing to increase high-speed Internet access in our consumer markets. We also rolled out TELUS TV into additional neighbourhoods in B.C. and Alberta, delivering a fully digital television experience. In addition, we expanded high-speed Internet service to more than 100 rural areas in Quebec, increasing access to approximately 75 per cent of the market. This facilitates more growth and the launch of TELUS TV in 2007.

Recognizing that our broadband network represents a platform for sustainable growth, in 2006, we invested approximately \$190 million in broadband enhancements and upgrades. In fact, since we launched high-speed Internet service in 1997, we have invested approximately \$1 billion in our broadband programs.

Delivering more bandwidth and speed to our Internet customers continues to be both a challenge and an opportunity. Issues that must be closely managed include evolving broadband technology, capital investment, staffing and speed of deployment. By investing in new broadband technology, TELUS' enhanced platform will provide more exciting services, such as high-definition TV, and increased market coverage. Accordingly, we have announced an additional \$600 million investment to further enhance our broadband infrastructure and expand network coverage across B.C., Alberta and Eastern Quebec from 2007 to 2009.

growing together

1 million

new customer connections in last two years

more room for growth

The wireless industry still has significant room for growth with just 56 per cent of Canadians having a mobile device. Up to five million new customers are expected by 2009, taking the penetration rate to approximately 70 per cent.



On the wireless front, TELUS introduced SPARK to the market in 2006. SPARK is the new brand name for our consumer portfolio of mobile entertainment and information services. TELUS was the first to market in Canada with TELUS Mobile Radio and TELUS Navigator, and has delivered innovative services such as TELUS Mobile TV, TELUS Mobile Music and Apna Des™, a South Asian mobile content service. Powered by strong growth in instant messaging, mobile computing, mobile e-mail and music downloads, wireless data revenue more than doubled in 2006 to \$280 million.

In the business market, we continued our history of IP innovation with the successful launch of a number of industry-focused integrated solutions for our key vertical markets including the energy sector, financial services, the public sector and the healthcare industry.

Building national capabilities

TELUS is leading the way in delivering best-in-class data solutions to select markets in the business and public sectors across Canada, generating sustainable revenue and profitable growth. As a result, we are achieving significant scale in the Ontario and Quebec wireline business market, with \$657 million in revenues and \$32 million in operating profit in 2006. We also achieved a milestone during the year by converting our 200th business customer onto our IP network.

Through a strong focus on our key vertical markets, we are demonstrating thought leadership and technology innovation in the IP world, which is differentiating TELUS from our competitors. As a result, we are winning a number of new multi-year contracts with large businesses and government.

In 2006, we secured a five-year, \$140 million contract with the Government of Ontario to provide fully managed network access services for its entire network, strengthening our presence in Ontario. We also attained several multi-million dollar contracts to implement best-in-class solutions for customers including Best Buy Canada, City of Toronto, Finning International, Canadian Tire Financial Services, Peterborough Regional Health Centre and Alberta Treasury Branches (ATB) Financial.

Going to market as one team in our communities

During 2006, the integration of our wireline and wireless businesses into a single operating structure continued across the company. Increasingly, we are working to provide one-stop shopping for our customers.

The integration is enabling us to achieve meaningful differentiation in the market, capitalizing on the technology convergence that our customers face and increasingly meeting their desire to have one point of contact. We believe this approach will provide TELUS with competitive advantage in 2007 and beyond.

During 2006, we continued to bring the TELUS brand to life, executing best-in-class events for TELUS, our customers and our communities, including the TELUS Skins Game, the TELUS World Ski and Snowboard Festival, and the TELUS National Day of Service. The powerful TELUS brand is one of the 10 highest valued brands in Canada.

Investing in internal capabilities

As we implement our new collective agreement, which was signed in late 2005, we are increasingly reaping the benefits of our high-performance culture. Streamlining systems, re-engineering processes and driving efficiencies remained priorities throughout the year, utilizing the knowledge we gained from the deployment of our management team during the 2005 labour disruption.

Significant work continued on the implementation of a consolidated wireline billing system, a national initiative to replace multiple legacy systems that will enable us to better serve customers. A pilot program covering more than 20,000 customers in Alberta was successfully implemented in 2006 and the phased conversion will progress in 2007.

During 2006, we placed a priority on giving our team members opportunities for personal growth and career development. This included new leadership development and job rotation programs. We continued to build a business ownership culture by fostering a philosophy of “our business, our customers, our team, my responsibility.”

letter to shareholders continued

The labour shortage across Canada, and particularly in Western Canada, is a challenge for many companies. We continue to strengthen the TELUS team through orientations, training initiatives and innovative hiring and retention programs. In 2006, TELUS held more than 150 external recruiting events including job fairs, information sessions and academic sponsorship. This retention and recruiting effort will continue in 2007.

As we continue to build our high-performance team, we were proud to see members of our executive leadership team – Karen Radford, Judy Shuttleworth and Janet Yale – named as three of the 100 most powerful women in Canada by The Women's Executive Network. Karen was also named to Canada's Top 40 Under 40 list, and 2006 Woman of the Year by the Canadian Women in Communications organization. As well, Janet was recognized as Businesswoman of the Year by the Women's Business Network of Ottawa.

Looking forward: Challenges to answer, opportunities to seize

The telecommunications regulatory environment underwent tremendous change and investor scrutiny during 2006. The federal government's telecom policy review, local forbearance decision and deregulatory directive to the CRTC, plus upcoming wireless number portability, are positive steps toward giving consumers more choice and ability to determine competitive outcomes. At the same time, TELUS stands to benefit from deregulation by gaining more competitive freedom in 2007.

Our strong performance in 2006 provides a solid foundation for continued success. Even so, we recognize there are challenges and opportunities to be addressed each year. Accordingly, we identify key corporate priorities that support our national growth strategy. For a report against our 2006 priorities, please see pages 20 and 21 of the Management's discussion and analysis in the TELUS 2006 annual report – financial review. TELUS' 2007 corporate priorities are as follows:

1 Advancing TELUS' leadership position in the consumer market

- Combining our suite of data applications with deregulated heritage services
- Attaining best-in-class customer loyalty and growth through unparalleled customer experiences
- Achieving customer addition targets by expanding our distribution channels and addressing key market segments with new service offerings

2 Advancing TELUS' leadership position in the business market

- Progressing further in key industry verticals with specific applications that provide non-price-based differentiation
- Leveraging wireless number portability to expand our business market share in Central Canada
- Focusing on small business customer loyalty and growth with innovative solutions

3 Advancing TELUS' leadership position in the wholesale market

- Growing in domestic and international markets through recognition that TELUS is Canada's IP leader
- Achieving excellence in customer service to support local forbearance in key incumbent markets
- Expanding our markets, channels and products by focusing on strategic relationships with our partners

4 Driving TELUS' technology evolution and improvements in productivity and service excellence

- Implementing technology roadmaps for Future Friendly Home and wireless service offerings that simplify our product portfolio and improve service development and execution
- Rolling out consolidated customer care systems to replace multiple legacy systems in Alberta and B.C.
- Accelerating customer service delivery dates

5 Strengthening the spirit of the TELUS team and brand, and developing the best talent in the global communications industry

- Growing our business ownership culture with a team philosophy of "our business, our customers, our team, my responsibility" thereby attracting, developing and retaining great talent
- Leading the way in corporate social responsibility as we strive to be Canada's premier corporate citizen.

growing together

\$76 million
contributed to Canadian
charities over past six years

rolling up our sleeves

On September 30, more than 5,000 TELUS team members, alumni and their families volunteered in 1,400 projects and activities that made a significant difference in dozens of communities across Canada as part of the first annual TELUS National Day of Service.



Building a friendlier future together

Advancing our commitment to being Canada's premier corporate citizen, we introduced several innovative national initiatives and expanded a number of programs, which increase our ability to grow together for the benefit of all the communities where we live, work and serve.

To augment the significant donations and volunteer work that TELUS and our team members provide each year, we completed the launch of seven TELUS Community Boards across Canada. They are responsible for distributing a total of \$3.5 million annually to deserving local charitable organizations. The Boards, which include distinguished community representatives, focus on grassroots charitable projects and organizations that are building a sustainable future in their communities.

The first annual TELUS National Day of Service held in September was a tremendous success. Team members demonstrated their passion and dedication to changing the lives of those less fortunate. We also launched the TELUS Community Ambassadors™ program to support and fund our retirees and team members in providing much needed volunteer services and programs in local communities.

TELUS is building on its excellent reputation in the area of corporate social responsibility. For the sixth year in a row, TELUS was named to the global Dow Jones Sustainability Index. TELUS is the only North American telecommunications company included in the worldwide index.

To find out more about our community investment activities, please read pages 16 and 17 of this 2006 annual report – business review.

Growing together

Your company is well positioned to continue achieving financial and operational success and generating value for our investors. TELUS has an enviable track record of attaining our financial and operating targets. In fact, since 2001, we have met or exceeded 88 per cent of our 32 consolidated financial targets. Over the past six years, TELUS' share price has increased 58 per cent, which is the best performance amongst global incumbent telecommunications peers.

We intend to work hard to continue these trends and create ongoing value in the years ahead. The TELUS team's relentless focus on our proven strategy will persist, and I am confident we will stay ahead through innovation and operational excellence. We look forward to growing together with our many stakeholders in 2007 and beyond.

Thank you for your continued support.

Darren Entwistle
President and Chief Executive Officer
February 23, 2007

board of directors



Dick Auchinleck

Charles Baillie

Micheline Bouchard

John Butler

Brian Canfield

Pierre Ducros

R.H. (Dick) Auchinleck

Residence: Calgary, Alberta

Principal occupation: Corporate Director

Director since: 2003

Education: Bachelor of Applied Science (Chemical Engineering), University of British Columbia

Other Boards: ConocoPhillips Inc., Enbridge Commercial Trust, EPCOR Centre for the Performing Arts, and Red Mile Entertainment

TELUS Committees: Corporate Governance, and Human Resources and Compensation

TELUS shareholdings: 26,342¹

A. Charles Baillie

Residence: Toronto, Ontario

Principal occupation: Corporate Director

Director since: 2003

Education: Bachelor of Arts, Honours (Political Science & Economics), Trinity College, University of Toronto; MBA, Harvard Business School; and Honorary Doctorate of Law, Queen's University

Other Boards and affiliations: Dana Corporation, Canadian National Railway Company, and George Weston Limited; President of Art Gallery of Ontario; Chancellor of Queen's University; and Officer of Order of Canada

TELUS Committee: Audit

TELUS shareholdings: 80,454¹

Micheline Bouchard

Residence: Montreal, Quebec

Principal occupation: Corporate Director

Director since: 2004

Education: Bachelor of Applied Science (Engineering Physics) and Master of Applied Science (Electrical Engineering), École Polytechnique; and Honorary Doctorates from Université de Montréal (HEC), University of Waterloo, University of Ottawa, Ryerson Polytechnic University, and McMaster University

Other Boards and affiliations: Citadel Group of Funds and IWF Leadership Foundation; and Member of Order of Canada

TELUS Committee: Audit

TELUS shareholdings: 14,604¹

R. John Butler, Q.C.

Residence: Edmonton, Alberta

Principal occupation: Counsel, Bryan & Company

Director since: 1995

Education: Bachelor of Arts and Bachelor of Law, University of Alberta

Other Boards: Trans Global Insurance Company and Trans Global Life Insurance Company; and Trustee, Liquor Stores Income Fund

TELUS Committees: Corporate Governance, and Pension

TELUS shareholdings: 20,045¹

TELUS options: 5,750²

Brian A. Canfield

Residence: Point Roberts, Washington

Principal occupation: Chairman, TELUS Corporation

Director since: 1989

Education: Honorary Doctorate in Technology, British Columbia Institute of Technology

Other Boards and affiliations: Suncor Energy Inc., Canadian Public Accountability Board, and Crawford Panel on a Single Canadian Securities Regulator; and Member of Order of Canada and Order of British Columbia

TELUS Committee: Pension

TELUS shareholdings: 46,973¹

TELUS options: 79,400²

Pierre Ducros

Residence: Montreal, Quebec

Principal occupation: President, P. Ducros & Associés Inc.

Director since: 2005

Education: Bachelor of Arts, Université de Paris at College Stanislas, Montréal; Royal Military College of Canada; and Bachelor of Engineering (Communications), McGill University

Other Boards and affiliations: Canadian Institute for Advanced Research, Manulife Financial Corporation, Cognos Incorporated, Emergis Inc., and RONA Inc.; and Member of Order of Canada and Officer of Order of Belgium

TELUS Committee: Audit

TELUS shareholdings: 8,160¹



Visit telus.com/annualreport for more background information on our Board of Directors...available online.



Darren Entwistle

Rusty Goepel

John Lacey

Brian MacNeill

Ronald Triffo

Donald Woodley

Darren Entwistle

Residence: Vancouver, British Columbia
Principal occupation: President and Chief Executive Officer, TELUS Corporation
Director since: 2000
Education: Bachelor of Economics (Honours), Concordia University; MBA (Finance), McGill University; and Diploma (Network Engineering), University of Toronto
Other Boards: TD Bank Financial Group and McGill University; and Chair of the Royal Conservatory of Music's Capital Campaign
TELUS shareholdings: 397,870³
TELUS options: 180,200²

R.E.T. (Rusty) Goepel

Residence: Vancouver, British Columbia
Principal occupation: Senior Vice-President, Raymond James Financial Ltd.
Director since: 2004
Education: Bachelor of Commerce, University of British Columbia
Other Boards: Amerigo Resources Ltd., Auto Canada Income Fund, Baytex Energy Trust, Spur Ventures Inc., Vancouver 2010 Olympic Organizing Committee, and Vancouver Airport Authority; and Past Chairman of Business Council of British Columbia
TELUS Committee: Audit
TELUS shareholdings: 27,418¹

John S. Lacey

Residence: Thornhill, Ontario
Principal occupation: Corporate Director
Director since: 2000
Education: Program for Management Development, Harvard Business School
Other Boards: Canadian Imperial Bank of Commerce, Cancer Care Ontario, and Stelco Inc.; and Chairman of Advisory Board of Tricap, Doncaster Racing Inc., and Doncaster Consolidated Ltd.
TELUS Committees: Corporate Governance, and Chair, Human Resources and Compensation
TELUS shareholdings: 28,563¹
TELUS options: 2,700²

Brian F. MacNeill

Residence: Calgary, Alberta
Principal occupation: Chairman, Petro-Canada
Director since: 2001
Education: Bachelor of Commerce, Montana State University; Certified Public Accountant (California); and Chartered Accountant (Canada)
Other Boards and affiliations: TD Bank Financial Group and West Fraser Timber Co. Ltd.; Chair of the Board of Governors, University of Calgary; and Member of Order of Canada
TELUS Committee: Chair, Audit
TELUS shareholdings: 35,862¹
TELUS options: 2,700²

Ronald P. Triffo

Residence: Edmonton, Alberta
Principal occupation: Chairman, Stantec Inc.
Director since: 1995
Education: Bachelor of Applied Science (Civil Engineering), University of Manitoba; Master of Science (Engineering), University of Illinois; and Banff School of Advanced Management
Other Boards: Alberta's Promise, Board of Governors of Junior Achievement of Northern Alberta, and Advisory Council of the Faculty of Medicine and Dentistry at University of Alberta; Chairman of Alberta Ingenuity Fund; and Past Chairman of Alberta Economic Development Authority and ATB Financial
TELUS Committees: Pension, and Chair, Corporate Governance
TELUS shareholdings: 37,336¹
TELUS options: 6,800²

Donald Woodley

Residence: Mono Township, Ontario
Principal occupation: President, The Fifth Line Enterprise
Director since: 1998
Education: Bachelor of Commerce, University of Saskatchewan; and MBA, Richard Ivey School of Business, University of Western Ontario
Other Boards: Canada Post Corporation, DataMirror Corporation, Genum Corporation, Steam Whistle Brewing Inc., and The Hospital for Sick Children Foundation
TELUS Committees: Human Resources and Compensation, and Chair, Pension
TELUS shareholdings: 21,340¹
TELUS options: 5,750²

¹ Represents the total common and non-voting shares and deferred stock units held as at January 1, 2007.

² Represents total options for common or non-voting shares held as at January 1, 2007.

³ Represents the total common and non-voting shares and restricted stock units held as at January 1, 2007.

executive team



Darren Entwistle

Joe Grech

Robert McFarlane

Joe Natale

Karen Radford

Kevin Salvadori

Darren Entwistle

President and Chief Executive Officer

Location: Vancouver, British Columbia

Joined TELUS: 2000 **Executive:** 2000

Education: Bachelor of Economics (Honours), Concordia University; MBA (Finance), McGill University; and Diploma (Network Engineering), University of Toronto

Boards and committees: TD Bank Financial Group and McGill University; and Chair of the Royal Conservatory of Music's Capital Campaign

TELUS shareholdings: 397,870¹

TELUS options: 180,200²

Joe Grech

Executive Vice-President, Network Operations

Location: Vancouver, British Columbia

Joined TELUS: 2000 **Executive:** 2000

Education: Bachelor of Applied Science (Electrical Engineering), University of Toronto

Boards and committees: Vancouver Board of Trade

TELUS shareholdings: 64,332¹

TELUS options: 105,883²

Robert McFarlane

Executive Vice-President and Chief Financial Officer

Location: Vancouver, British Columbia

Joined TELUS: 2000 **Executive:** 2000

Education: Bachelor of Commerce (Honours), Queen's University; and MBA, University of Western Ontario

Boards and committees: Royal and SunAlliance Insurance Company of Canada, Ascalade Communications Inc., and Vancouver Advisory Board of The Salvation Army, British Columbia Division; and Vice-Chair of Business Council of British Columbia and member of its Economic Policy Committee

TELUS shareholdings: 150,588¹

TELUS options: 352,647²

Joe Natale

Executive Vice-President and President, Business Solutions

Location: Toronto, Ontario

Joined TELUS: 2003 **Executive:** 2003

Education: Bachelor of Applied Science (Electrical Engineering), University of Waterloo

Boards and committees: Royal Conservatory of Music, Livingston International Inc., Canadian Health Industries Partnership, and Governing Council of Sunnybrook and Women's Health Science Centre, Toronto

TELUS shareholdings: 54,041¹

TELUS options: 200,370²

Karen Radford

Executive Vice-President and President, TELUS Québec and TELUS Partner Solutions

Location: Montreal, Quebec

Joined TELUS: 1998 **Executive:** 2004

Education: Bachelor of Science, Mount Allison University; and MBA, Dalhousie University

Boards and committees: Alberta Children's Hospital Foundation Board of Trustees and TELUS Montreal Community Board; National Advisor to Youth in Motion and Women in Motion; and President and co-founder of the Women's Leadership Foundation

TELUS shareholdings: 35,024¹

TELUS options: 93,130²

Kevin Salvadori

Executive Vice-President, Business Transformation and Chief Information Officer

Location: Vancouver, British Columbia

Joined TELUS: 2000 **Executive:** 2003

Education: Bachelor of Applied Science (Systems Design Engineering), University of Waterloo

Boards and committees: BC Technology Industries Association

TELUS shareholdings: 76,524¹

TELUS options: 213,552²



Visit telus.com/annualreport for more background information on our executive team...available online.



Judy Shuttleworth



Eros Spadotto



John Watson



Janet Yale

Judy Shuttleworth

Executive Vice-President, Human Resources

Location: Vancouver, British Columbia

Joined TELUS: 1965 **Executive:** 1999

Education: Executive programs at Queen's University and University of British Columbia; and Verizon Executive Development Program

Boards and committees: Human Resources Committee of the Conference Board of Canada, Society for Human Resources Management, and Telco Industrial Relations Committee; and Vice-Chair of TELUS Vancouver Community Board

TELUS shareholdings: 32,359¹

TELUS options: 93,328²

Eros Spadotto

Executive Vice-President,
Technology Strategy

Location: Toronto, Ontario

Joined TELUS: 2000 **Executive:** 2005

Education: Bachelor of Applied Science (Electrical Engineering), University of Windsor; and MBA, Richard Ivey School of Business

TELUS shareholdings: 27,972¹

TELUS options: 237,895²

John Watson

Executive Vice-President and President,
Consumer Solutions

Location: Toronto, Ontario

Joined TELUS: 2000 **Executive:** 2005

Education: Bachelor of Business Administration, York University; and MBA, York University

Boards and committees: Wireless Payment Services Inc. and Canadian Wireless Telecommunications Association

TELUS shareholdings: 41,145¹

TELUS options: 132,634²

Janet Yale

Executive Vice-President, Corporate Affairs

Location: Ottawa, Ontario

Joined TELUS: 2003 **Executive:** 2003

Education: Bachelor of Arts, McGill University; Master of Economics, University of Toronto; and Bachelor of Law, University of Toronto

Boards and committees: Ottawa Centre for Research and Innovation, Ottawa Regional Cancer Foundation, Great Canadian Theatre Company, Information Technology Association of Canada, Council for Business and the Arts in Canada, and Canadian Film Centre; Past Chair of Board of Directors, Ottawa United Way/Centraide; and Chair of National Arts Centre Gala and TELUS Ottawa Community Board

TELUS shareholdings: 22,410¹

TELUS options: 52,400²

how we are organized

customer-facing business units

- Consumer Solutions
- Business Solutions
- TELUS Québec
- Partner Solutions

enabling business units

- Business Transformation
- Network Operations
- Technology Strategy

supporting business units

- Corporate Affairs
- Finance and Corporate Strategy
- Human Resources

1 Represents the total common and non-voting shares and restricted stock units held as at January 1, 2007.

2 Represents total options for common or non-voting shares held as at January 1, 2007.

e-delivery of shareholder documents

The benefits of electronic delivery (e-delivery) include access to important company documents in a convenient, timely and environmentally friendly manner, reducing printing and mailing costs. More than 25,000 of our shareholders receive their information by e-delivery.

Registered shareholders

TELUS has partnered with eTree to allow registered shareholders the opportunity to receive the annual report and annual meeting materials through e-delivery. As a thank you for enrolling, TELUS and the Tree Canada Foundation plant a tree on your behalf.

To enrol, visit eTree.ca/telus and you will receive all annual report and proxy materials electronically. You will be notified by e-mail with a link to the website where documents are available.

Beneficial shareholders

For shareholders who hold their shares with an investment dealer or financial institution, access investordeliverycanada.com or contact your investment advisor to enrol for the convenient electronic delivery service.

Annual general meeting of shareholders

On Wednesday, May 2, 2007, the annual general meeting will be held at 11:00 a.m. (Eastern Time) at the Montréal Château Champlain, located at 1, Place du Canada, Montreal, Quebec.

A live Internet webcast, complete with video and audio, will be available to shareholders around the world. Shareholders unable to attend the meeting in person can vote by Internet, telephone or mail. Visit telus.com/agm for details.

If you need help with the following...

- Dividend Reinvestment and Share Purchase Plan
- Change of address and e-delivery of shareholder documents
- Dividend payments or direct deposit of dividends
- Transfer or loss of share certificates and estate settlements
- Exchange of share certificates due to a merger or acquisition

contact the transfer agent and registrar

Computershare Trust Company of Canada

phone 1-800-558-0046 (toll-free within North America) or
+1 (514) 982-0171 (outside North America)
fax 1-888-453-0330 (toll-free within North America) or
+1 (416) 263-9394 (outside North America)
e-mail telus@computershare.com
website computershare.com

If you need help with the following...

- Additional financial or statistical information
- Industry and company developments
- Latest news releases and investor presentations

contact TELUS Investor Relations

phone 1-800-667-4871 (toll-free within North America) or
+1 (604) 643-4113 (outside North America)
fax (604) 434-6764
e-mail ir@telus.com
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TELUS general information

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Alberta (403) 530-4200
Ontario (416) 507-7400
Quebec (514) 788-8050

Auditors

Deloitte & Touche LLP

EthicsLine hotline

As part of our ethics policy, this hotline allows team members and others to anonymously and confidentially raise accounting, internal controls and ethical inquiries or complaints.

phone 1-866-515-6333
e-mail ethicsline@telus.com



Ce rapport annuel est disponible en français en ligne à telus.com/rapportannuel, auprès de l'agent des transferts ou de TELUS – Relations avec les investisseurs.