

investor information

If you need help with the following...

- Participation in Dividend Reinvestment and Share Purchase Plan
- Electronic delivery of shareholder documents
- Dividend payments or direct deposit of dividends into your Canadian bank account
- Change of address
- Transfer of shares
- Loss of share certificates
- Consolidation of multiple mailings to one shareholder
- Estate settlements
- Exchange of share certificates for the new TELUS common and/or non-voting certificates due to a merger or acquisition

contact the transfer agent and registrar

Computershare Trust Company of Canada
Shareholder Services
100 University Avenue
Toronto, Ontario, Canada M5J 2Y1

phone 1-800-558-0046 (toll-free within North America) or
(514) 982-0171 (outside North America)
fax 1-888-453-0330 (toll-free within North America) or
(416) 263-9394 (outside North America)
e-mail telus@computershare.com
website computershare.com

Computershare also has offices in Vancouver, Calgary, Montreal and Halifax.

If you need help with the following...

- Additional financial or statistical information
- Industry and company developments
- Latest news releases or investor presentations
- Merger information

contact TELUS Investor Relations

555 Robson Street
Vancouver, British Columbia, Canada V6B 3K9

phone 1-800-667-4871 (toll-free within North America) or
(780) 493-7345 (outside North America)
fax (604) 434-6764
e-mail ir@telus.com
website telus.com/investors

TELUS executive office

555 Robson Street
Vancouver, British Columbia
Canada V6B 3K9
phone (604) 697-8044
fax (604) 432-9681

TELUS general information

British Columbia (604) 432-2151
Alberta (403) 530-4200
Ontario (416) 507-7400
Quebec (514) 788-8050

Auditors

Deloitte & Touche LLP

EthicsLine hotline

As part of our ethics policy, this hotline allows employees and others to anonymously and confidentially raise accounting, internal controls and ethical inquiries or complaints.

phone 1-866-515-6333
e-mail ethicsline@telus.com

Ce rapport annuel est disponible en français en ligne à telus.com/annualreport, auprès de l'agent des transferts ou de TELUS – Relations avec les investisseurs.